

## WHO WE ARE

The Gambia Tourism Board was established by an ACT OF PARLIAMENT named The Gambia Tourism Board ACT 20II. This is responsible for the coordination, administration and marketing of tourism in The Gambia and for other tourism related matters. The Gambia Tourism Board administers and regulates the tourism industry through the Gambia Tourism Board Regulations of 20II.

## CORPORATE VISION

Our vision is to make The Gambia, a World Class Tourist Destination and a Business Centre.



## MISSION STATEMENT

The Gambia Tourism Board is dedicated to give tourists a unique and rewarding experience through an integrated high-quality product/service offering that would promote responsible and valued partnerships in tourism for the socio-economic benefit of the Gambian people.



## THE BOARD IS RESPONSIBLE FOR

- Coordinating all stakeholder activity within the tourism industry.
- Strategic development and growth of tourism.
- · Advising Government on tourism development, performance and growth.
- Tourism product development.
- Marketing The Gambia locally and internationally as an attractive tourist destination through the use of appropriate promotional and marketing tools.
- Ensuring that tourist facilities and amenities are of high international standard.
- Classify hotels according to the standard of facilities and services in line with international standards.
- License and maintain registers of hotels, nightclubs, casinos, tourist guides and any other tourism enterprise.
- Collect or ensure the collection of fees, levies and royalties as may be imposed by the board with the approval of the Minister.
- Recommend the declaration of Tourism Development Areas and ensure their subsequent development.

## NEW BUSINESSES

l)	<b>Business Registration</b>	Attorney General's Chambers
2)	Income Tax Certificate	Gambia Revenue Authority

- Z) 3) Social Security registration
- 4) Expatriate Quota Payment receipts
- 5) Fire Inspection Certificate Chief Fire Officer, Banjul
- 6) Staff Health Screening Certificate Dept. of Health, Banjul
- 7) Fresh Food Certificate Dept. of Health, Banjul
- 8) **Building Control Certificate** Physical Planning Depart.
- 9) **Electricity Certificate**
- 10) Hunting Licence (for hunting camps)
- II) Public liability Insurance 12) Police Liquor License
- 13) GT Board Inspections
- 14) GT Board Licence Application Form
- GT Board Licence Fees 15)

Gambia Revenue Authority Social Security & Housing

Gambia Revenue Authority

NAWEC, /Gambia Electrical.

Wild Life & Parks

Insurance Companies

Police, Kairaba Station,

Gambia Tourism Board

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## RENEWALS

- 1) **Business Registration**
- 2) Public Liability Insurance
- 3) Staff Health Screening
- Expatriate Quota Receipts 4)
- 5) Hunting Licence (for hunting camps)
- **GT Board Inspection** 6)
- GT Board Licence Fees 7)

Attorney General's Chambers

Insurance Companies

Dept. of Health, Banjul

Gambia Revenue Authority

Wild Life & Parks

Gambia Tourism Board

Gambia Tourism Board

# THE CORE VALUES OF THE GAMBIA TOURISM BOARD

#### **TEAMWORK:**

Provide support to one another, by working together listening to and respecting each other's views whilst working together to achieve mutually beneficial results

#### **HONESTY:**

Being open and sincere in all our dealings and maintaining integrity at all times

#### **EXCELLENCES:**

Always do what we do best and strive for the best in everything we do.

#### **COMMITMENT:**

Work with passion and dedication with the objective of collective success

#### **OWNERSHIP:**

Taking responsibilities for our actions and being accountable to delivering effective and professional service

#### **RECOGNITION:**

Rewarding, Commitment, Teamwork, Honesty, Excellence, Ownership and Professionalism

#### **PROFESSIONALISM**

Undertake to provide quality service in a manner that is responsible, time-bond, and with integrity.

## WHAT'S NEW IN bolders and authorities to mainstream tourism in their operations and programmes,

The Gambia Tourism Board under the auspices of the Ministry of Tourism and Culture, and in collaboration with tourism Stakeholders recently oversaw the maiden flights of the 2022-23 Winter Tourist Season at the Banjul International Airport-Yundum. The traditional welcome ceremony for each international Tour Operator was headed by the Director General of the Gambia Tourism Board, Abubacarr S. Camara, and Senior Staff of the Board. The ceremonies also saw a rousing traditional entertainment by cultural troupes.

Some of the major prominent International Tour Operators flying into Destination Gambia include but are not limited to; TUI UK, TUI Belgium, and the Netherlands, Gambia Experience UK, Vueling from Spain, TAP from Portugal, and Corendon from the Netherlands. Overall, Destination Gambia post-Covid-19 is expected to receive 50+ weekly flights for the 2022-23 Winter Tourist Season.



### DOMESTIC TOURISM

In our quest to promote and administer Domestic Tourism the Gambia Tourism Board has deployed Regional Tourism Officers in all the regions, for the first time in the history of Gambian Tourism. The Regional Officers are tasked to work alongside with the regional stakeholders and authorities to mainstream tourism in their ensure environmental upkeep and security of visitors to attraction sites, and ensure compliance to standard operating procedures by regional tourism outfits. Most critically, assess infrastructural needs as far as tourism is concerned and prepare an inventory of tourism attractions and appropriately advise regional stakeholders on tourism friendly policies and practices to develop tourism at regional level.





"Operational Licence is a Requirement for all Hotels, Motels, Guest Houses, Camps, Lodges Restaurants, Bars, Night-Clubs etc..."

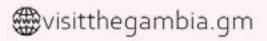
## REGULATED ACTIVITIES

### RATIONALE FOR REGULATION

- Hotels
- Villas
- Motels
- Inns
- Hostels
- Eco-lodges
- Hunting Camps
- Homestays
- Guest Houses
- Members Clubs
- Service Apartment
- Safari/Camps
- Health and Spa Resorts

- Creates a favourable business environment
- Eliminates unscrupulous operators and protects tourists/customers
- Creates investor confidence
- It's a perquisite before classification
- Help enforcement of standards thus ensuring quality service and customer satisfaction
- Foster destination attractiveness
- Helps licensee in promoting/marketing their facilities.
- Helps licensee get access to government incentives/ loans
- Helps licensees be accepted in membership to associations where avenues for advocacy.





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